

MAYORS AND MUNICIPAL COUNCILLORS ARE THE FACE OF THE POLITICAL PARTY THAT MANAGES THE LOCAL SELF-GOVERNMENT

In 2021, **28%** of citizens have contacted institutions and their representatives in order to resolve societal issues as individuals. According to citizens, **mayors and municipal councillors** are the face of the political party that manages the local self-government and dispose with great power “to have matters solved”, i.e. to solve citizens’ problems. At the same time, citizens are more likely to contact **political parties** than their **elected representatives, i.e. MPs**, to have particular societal problem solved.

